

Privacy Policy

Effective Date: 08, 2026

At **Universal Mental Services Nursing, pc**, we respect your privacy and are committed to protecting the personal information you provide through our website. This Privacy Policy explains what information we may collect, how we use it, and how we protect it.

1. Information We Collect

When you use our website, we may collect information that you voluntarily provide, such as:

- Your name
- Email address
- Telephone number
- Information submitted through our contact or appointment-request forms
- Information you provide when requesting information about our services

We may also automatically collect certain technical information when you visit our website, such as your IP address, browser type, device information, pages visited, and general website usage information.

2. How We Use Your Information

We may use information you provide to:

- Respond to your questions or requests
- Contact you regarding appointments or services
- Provide information about our practice
- Improve our website and services
- Maintain the security and functionality of our website
- Comply with applicable legal and regulatory requirements

We do not use information submitted through this website for purposes other than those described in this Privacy Policy unless permitted or required by law.

3. Health Information and Confidentiality

Please do not submit detailed medical, mental health, or other sensitive health information through general website contact forms unless specifically instructed to do so.

If you are an established patient, information related to your care may be protected under applicable federal and state privacy laws, including HIPAA where applicable. Our **Notice of Privacy Practices** describes how we may use and disclose protected health information and explains your rights regarding your health information.

4. Website Contact Forms

Information submitted through a website contact form may be transmitted electronically. Although we take reasonable measures to protect information submitted through our website, no method of electronic transmission or storage can be guaranteed to be completely secure.

For your protection, please avoid including highly sensitive information, such as detailed medical information, diagnoses, treatment information, Social Security numbers, or financial information, in a general website contact form.

5. Cookies and Analytics

Our website may use cookies, analytics tools, or similar technologies to understand how visitors use it and to improve its performance.

These technologies may collect information such as your IP address, browser type, device type, pages visited, and general website activity.

6. Third-Party Services

Our website may contain links to or use services provided by third parties, such as appointment scheduling platforms, payment processors, website hosting providers, analytics services, or social media platforms.

These third parties may have their own privacy policies and practices. We encourage you to review their privacy policies before providing personal information through their services.

7. How We Protect Your Information

We take reasonable administrative, technical, and physical measures to protect information collected through our website from unauthorized access, use, disclosure, alteration, or destruction.

However, no website or electronic transmission can be guaranteed to be completely secure.

8. Information Sharing

We do not sell your personal information.

We may share information with service providers who assist us in operating our website or practice, when necessary to provide requested services, or when required or permitted by applicable law.

If you are a patient, applicable privacy laws and our Notice of Privacy Practices govern the use and disclosure of your protected health information.

9. Your Privacy Rights

Depending on where you live and which laws apply to your information, you may have certain rights regarding your personal information, including rights to know what information is collected, request access to information, request correction or deletion, or exercise other privacy rights.

California residents may have additional rights under California privacy laws. The California Attorney General identifies rights that can include the right to know, delete, correct, opt out of certain sale or sharing of personal information, and limit certain uses of sensitive personal information, subject to applicable exceptions.

To make a privacy-related request, please contact us using the information below.

10. Children's Privacy

Our website is not intended to knowingly collect personal information from children under 13 without appropriate parental or legal authorization.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time to reflect changes in our practices, technology, or applicable laws.

We will post updates on this page with a revised Effective Date.

12. Contact Us

If you have questions about this Privacy Policy or our privacy practices, please contact:

Universal mental health services nursing, pc
2311 N Tracy Blvd, Tracy, CA 95376
209-802-2929
info@umentalsvs.com

Notice of Privacy Practices

If applicable, our **Notice of Privacy Practices** provides additional information about how we may use and disclose protected health information, as well as your rights regarding that information. A copy of the Notice of Privacy Practices is available **upon request**.